

## Why Datanamics?



*Your Network Services Subcontractor . . . .  
Diversified, Flexible, Available  
for Projects Large or Small -  
Anytime, Anywhere.*

Survey

Design

Install

Support

Educate

### *Why Datanamics . . . . .*

In today's world of business technology innovation, demands are high, and client needs can be immediate. Contracting projects to a reputable supporting services provider with the technical expertise you need at the service level you can depend on can be the key to growing and safeguarding your client base.

#### *Increase Your Profit:*

- Provide one-stop services for your prospects and customers
- Offer additional services to your customers
- Supplement your company's internal resources
- Extend your expertise
- Identify additional opportunities
- Review existing customer profiles to identify add-on/upgrade opportunities
- Pricing that enables your profit improvement

#### *An Experienced Subcontractor:*

- Proven track record in providing the services your customers need
- Strong loyalty and recommendations from our customers and partners
- Capacity to meet your needs and schedule quickly
- People you enjoy and respect
- Services that won't compete with yours
- Assist in obtaining new business by teaming with your sales force in sales calls and proposal preparation/presentation
- Training and tools to assist your staff in identifying new opportunities within existing customers

### *About Datanamics . . . . .*

Datanamics stands as a solid, reliable, and experienced-based subcontractor, readily available to provide your clients with the standards of service to which they are accustomed. We will work with you to provide appropriate, affordable, and stable technology services that are backed by a reputation of the "Gold Standard" in technical support.

Datanamics has over 30 years of diversified technology experience as a preferred service provider. We are widely known and trusted by companies worldwide for providing single-source, sophisticated networking and educational services in companies large and small. Datanamics is a recipient of the Outsourcing World Achievement Award, and has been recognized by Sourcing Interests Group, and many trade associations.

- Established in 1977
- Hundreds of Long Term Satisfied Customers including many Fortune 500
- Employee Owned
- Certified Training Center
- Certified Instructors
- Credentialed Specialists
- 24/7 U.S. Based Support Center
- Total Call Ownership - Level I, II & III Technical Specialists
- Dedicated Partner





## Speciality Services

Cisco Voice - Communication Manager, Unity, UCCE  
Cisco Routing and Switching  
Cisco Wireless Technology  
Network Assessments / Design / Installation

Microsoft Lync, Unified Communications, Voice  
Microsoft Exchange  
Microsoft Authorized Learning Center  
24/7 U.S. Based Support Center

*A sampling of the products and services we.....*

### Survey

### Design

### Install

### Support

### Educate

#### Cisco Products / Services

Routing  
Switching  
Wireless Access Points and LAN Controllers (WLCs)  
Cable Modem Termination Systems (CMTS)  
Security, Firewalls, VPN  
Unified Communication Manager (CallManager)  
Unified Communication Manager Business Edition (CMBE), UC 500  
Unified Contact Center Enterprise (UCCE), Unified Contact Center Express (UCCX)  
Unity, Messaging, Presence, Conferencing  
Borderless Networks and Collaboration

#### Unified Contact Center Enterprise (UCCE)

ICM Configuration Manager  
ICM Script Editor (Call Flow / Administration Scripting)  
CTI OS Peripheral Gateway Configuration  
CTI OS Agent/Supervisor Desktop Custom Development/Deployment  
CTI Data Display  
CVP Call Studio Application Development  
3rd Party Database Integration  
CRM Integration  
IP/IVR CRS Scripting  
Email Interaction Manager

#### Microsoft Products / Services

Unified Communications / Lync Solutions / Exchange  
Office Communications Server  
Windows & Small Business Servers  
System Center Family  
Business Intelligence  
Visual Studio - C# / VB.NET / ASP.NET  
Internet Information Services (IIS)  
SQL Server T-SQL  
Microsoft Authorized Learning Center

#### Other IP Telephony Systems

Innovation Technologies-ComXchange  
Avaya IP Office  
fax servers

#### Other LAN / WAN Products

Cymphonix Network Composer  
D-Link, Zyxel, & SMC Switches  
Zhone xDSL Switches  
Motorola xDSL Switches & T3 Powered Broadband (TUT)  
Elfiq Networks

#### Visitor Based Networks

Survey / Design / Install / Support  
Wired / Wireless / CMTS  
Nomadix, IP3, SolutionsIP Gateways

#### Learning Center Solutions

Microsoft Authorized Learning Center  
CompTIA  
Project Management  
ITIL  
Soft Skills  
Security Solutions  
Virtualization  
Application Training  
Custom Training at Your Site or Ours

#### Network Services

Survey / Design / Install / Support  
Network Assessments / Analysis / Monitoring / Troubleshooting  
RF, Wireless and Spectrum Analysis Surveys  
MS Active Directory  
Consulting, Project Planning and Management  
Renovations, Upgrades and New Builds  
Voice and Data Integration

#### Professional Services

Managed Services - Remote Monitoring & Reporting  
Network Survey / Assessment / Design / Installation / Support  
Wireless RF Survey / Assessment / Survey / Design / Installation / Support  
Hardware / Software - Configuration / Staging  
Hardware / Software Procurement  
Consulting

#### Fluke Products / Services

Performance Management  
Analysis / Monitoring  
Test / Troubleshoot

#### Other

AirMagnet  
Kaseya - Scripting  
TabletKiosk Handhelds

#### Project Management

Provide Work Breakdown Structures (WBS)  
Determine and Manage Critical Paths  
Calculate / Manage Project Duration / Scope  
Identify, Understand, and Manage Risk  
Contingency Planning  
Assign and Manage Resources

#### Helpdesk Services

Tier 1, 2 and 3 End User 24/7 Technical Support  
24/7 Product Support

**Nationwide Corporate Rollouts / Upgrades are our Specialty!**

For more information contact Karen Stewart at 702-697-2242 or KStewart@DatanamicsInc.com.