



Speciality Services

Cisco Voice - Communication Manager, Unity, UCCE
Cisco Routing and Switching
Cisco Wireless Technology
Network Assessments / Design / Installation

Microsoft Lync, Unified Communications, Voice
Microsoft Exchange
Microsoft Authorized Learning Center
24/7 U.S. Based Support Center

A sampling of the products and services we.....

Survey

Design

Install

Support

Educate

Cisco Products / Services

Routing
Switching
Wireless Access Points and LAN Controllers (WLCs)
Cable Modem Termination Systems (CMTS)
Security, Firewalls, VPN
Unified Communication Manager (CallManager)
Unified Communication Manager Business Edition (CMBE), UC 500
Unified Contact Center Enterprise (UCCE), Unified Contact Center Express (UCCX)
Unity Connection, Unity, Messaging, Presence, Conferencing
Borderless Networks and Collaboration

Unified Contact Center Enterprise (UCCE)

ICM Configuration Manager
ICM Script Editor (Call Flow / Administration Scripting)
CTI OS Peripheral Gateway Configuration
CTI OS Agent/Supervisor Desktop Custom Development/Deployment
CTI Data Display
CVP Call Studio Application Development
3rd Party Database Integration
CRM Integration
IP/IVR CRS Scripting
Email Interaction Manager

Microsoft Products / Services

Unified Communications / Lync Solutions / Exchange
Office Communications Server
Windows & Small Business Servers
Business Intelligence
Visual Studio - C# / VB.NET / ASP.NET
MS Active Directory
Internet Information Services (IIS)
SQL Server T-SQL
Microsoft Authorized Learning Center

Other LAN / WAN Products

Cymphonix Network Composer
D-Link, Zyxel, & SMC Switches
Zhone xDSL Switches
Motorola xDSL Switches & T3 Powered Broadband (TUT)
Elfiq Networks

Visitor Based Networks

Survey / Design / Install / Support
Wired / Wireless / CMTS
Nomadix, IP3, SolutionsIP Gateways

Learning Center Solutions

Microsoft Authorized Learning Center
CompTIA
Project Management
ITIL
Soft Skills
Security Solutions
Virtualization
Application Training
Custom Training at Your Site or Ours

Network Services

Survey / Design / Install / Support
Network Assessments / Analysis / Monitoring / Troubleshooting
RF, Wireless and Spectrum Analysis Surveys
Mesh Network & City Wi-Fi Survey & Design
MS Active Directory
AirMagnet
Consulting, Project Planning and Management
Renovations, Upgrades and New Builds
Voice and Data Integration

Professional Services

Managed Services - Remote Monitoring & Reporting
Network Survey / Assessment / Design / Installation / Support
Wireless RF Survey / Assessment / Survey / Design / Installation / Support
Hardware / Software - Configuration / Staging
Hardware / Software Procurement
Kaseya - Scripting
Consulting

Fluke Products / Services

Performance Management
Analysis / Monitoring
Test / Troubleshoot

Project Management

Provide Work Breakdown Structures (WBS)
Determine and Manage Critical Paths
Calculate / Manage Project Duration / Scope
Identify, Understand, and Manage Risk
Contingency Planning
Assign and Manage Resources

Helpdesk Services

Tier 1, 2 and 3 End User 24/7 Technical Support
24/7 Product Support

Nationwide Corporate Rollouts / Upgrades are our Specialty!

For more information contact Karen Stewart at 702-697-2242 or Kstewart@DatanamicsInc.com.